



Nominee: David Jones, CHI Health Missouri Valley		
Letter of nomination and supporting materials (40 points)	Points possible	Points awarded
Consider: <ul style="list-style-type: none"> Contributions to the advancement of the profession of hospital/health system administration through demonstrated effectiveness at the local, state or national level. Evident community contact and involvement as a leader in the broad spectrum of health care affairs (involvement in AHA activities, other national, state or local health care organizations and community organizations). Record of effectiveness in the management of his or her hospital/health system. 	40	
Candidate's ability to meet the intent of the award (30 points)	Points possible	Points awarded
IHA's Excellence in Leadership Award recognizes an Iowa hospital or health system executive who has demonstrated notable achievement in the management of his or her hospital/health system and has had dynamic involvement in the broad area of health affairs. Candidates also should show effectiveness at state/national efforts, management of their organizations and effectiveness in their communities.	30	
Candidate's IHA participation and engagement (30 points)	Points possible	Points awarded
Consider: <ul style="list-style-type: none"> Attendance and engagement at IHA conferences and signature events (Annual Meeting, Summer Forum, Hospital Day on the Hill, Governance Forum). Attendance at IHA district meetings. Contributions to the IHA PAC. Service on IHA, IHERF and ServiShare boards, councils or committees. 	30	
TOTAL		
Reviewer comments:	Scoring guide:	
	0-10 Very weak 11-20 Weak 21-30 Average 31-40 Strong 41-50 Very strong	
Reviewer name:	Date:	

David Jones, our CHI Health Missouri Valley President, has been working diligently to increase healthcare access for our rural, Harrison County, Iowa communities.. David has had minimal employee turnover in an environment that is currently seeing double digit turn over rates. The inpatient census has increased from two to 12, and continues to increase. Clinic visits per day went from the low hundreds to high hundreds or more visits per day. David also started a patient transport service in 45 days and an integrated behavioral health model was implemented in the five clinics where behavioral health providers work with our Primary care providers to offer care for the "whole" person, resulting in 80 visits a week. Outpatient care is now full after Dave helped implement services such as pulmonology and home dialysis. David is visible in our communities throughout Harrison County and enjoys being seen in a positive light while boosting employee morale by personally handing out happy meals, turkeys during Christmas outside in the cold. David cares.

David also receives strong results.

Below are the our pillars David and his team have accomplished for Missouri Valley, Iowa, and the associated clinics:

Employee Engagement

- 100% employee participation 3 years in a row
 - This year, 90% in 24 hours
 - Results increase (4.5/5)
- 6% turnover in a 25% environment/Little to no RN turnover utilizing no RN travelers
- 12 new providers in one year (more to come)
- Adding employees because of growth
- 90% increase in provider engagement participation from zero percent.

Patient Experience

- Tripled inpatient census
- Clinic growth 100 visits to approximately 200 visits a day (This should be consistent with the opening paragraph.)
- 30% walk-ins to associated clinics
- Strong Patient Family Advisory Board (PFAC) and Foundation Board/Auxiliary
- Healing environment: No paging, no clocks, no squeaky wheels on carts, lighting, etc.
- Increased patient satisfaction, and continually working to do so

Quality

- 5 Star CMS: 1/17 in IA/NE (no less than 4 stars)
- Top 20 Critical Access Hospitals
- Metrics are meeting, mostly exceeding
- ER 16 minute wait times/Top 10% tile in patient experience
- COVID Innovative: Infusion room
- 2022 Performance Leadership Award for excellence in two categories: Quality and Outcomes
- Iowa Healthcare Collaborative-Achievement in Improving Person & Family Engagement

Finances/Growth

- Strong financials and cash on hand
- Consistent double digit EBITDA for two years
- Leading a Transitional Care Program for our region, increasing swing beds for Critical Access Hospitals and "freeing up beds" for our metropolitan counterparts
- New investments in equipment including: CT scanner, Mammography, Portable X Ray-1,000 visits per month from 600 visits per month.

In summary, David Jones's leadership has greatly strengthened the hospital with strong employee/provider engagement, while contributing his time and treasure to our community.

Iowa Involvement

- David oversees the CHI Mercy Corning Hospital and associated clinics

- David attends the majority of the Iowa Hospital Association events
- David is a Ben Franklin Level Donor and raising funds through Med Staff for the first time this year to show support for IHA.

Community Involvement

- David is gracious with his time and treasure and will be the Chamber of Commerce President this year.
- Chair- "Shop Home for Holidays", raising \$250,000 for small business
- Chair- Night Golf Fundraiser and Chili Cook Off
- Chair- Local political forums for candidates

David is also involved in many other community events and organizations. We have all seen the benefits as a result of David's diligent work and ability and willingness to be visible and available, not only to his employees, but to our patients and the communities that he serves. David genuinely cares ... and we are blessed with him as our leader.

*Respectfully Submitted,
Cynthia R. Williams
CHS Health Missouri Valley
Community Board Chair*

6-19-2023

IHA involvement

- IHA PAC - Ben Franklin
- Attends Swinging for Scholars, Tee Off Golf Classic, Annual Meeting, All District Meetings, Hospital Day on the Hill and IHA Annual Meetings.